# LCD Monitor User Manual

The color and the appearance may differ depending on the product, and the specifications are subject to change without prior notice to improve the performance.

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## 1 Major Safety Precautions

#### 1-1 Before You Start

#### Icons used in this manual

ICON	NAME	MEANING
!	Caution	Indicates cases where the function may not work or the setting may be canceled.
	Note	Indicates a hint or tip to operate a function.

#### **Using this Manual**

- Make yourself fully aware of the safety precautions before using this product.
- · If a problem occurs, refer to the 'Troubleshooting' section.

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Major Safety Precautions 1-1

#### **External Surface and Screen Maintenance**

Clean the product with a soft, damp cloth.

- Do not clean the product with an inflammable substance such as benzene or thinner or with a wet cloth. This may result in a problem with the product.
- Do not scratch the screen with your fingernails or a sharp object.
  - This may result in scratches or damage to the product.
- Do not clean the product directly by spraying water onto the product.
  - If water enters the product, it may result in fire, electric shock or a problem with the product.
- A white stain may be generated on the surface of the highglossy model due to the inherent characteristics of the material, if a supersonic humidifier is used.



The appearance and the color may differ depending on the model.



#### About persistent images

- Displaying a still image for a long time may create a persistent image or stain on the screen. If you do not use the product for a long time, set the power-saving mode or screen saver.
- Due to technological constraints of the LCD Panel manufacturer, the images generated by this product may appear either brighter or darker than normal by appr. 1ppm (parts per million) pixel.
  - The number of sub-pixels of an LCD panel by size: The number of Sub-Pixels = Max. Horizontal Resolution x Max. Vertical Resolution x 3
  - Example) If the maximum resolution is  $1280 \times 1024 (1920 \times 1080)$ , the number of sub-pixels is  $1280 \times 1024 (1920 \times 1080) \times 3 = 3,932,160 (6,220,800)$ .

1-2

## Icons used for safety precautions

ICON	NAME	MEANING
<u> </u>	Warning	Failing to follow the precautions marked with this sign, may result in a serious injury or even a fatality.
<u>^</u>	Caution	Failing to follow the precautions marked with this sign, may result in a personal injury or property damage.

#### **Meaning of Signs**



Do not perform.



Must be followed.



Do not disassemble.



The power plug must be unplugged from the wall outlet.



Do not touch.



Must be grounded to prevent electric shock.

#### **Power Related**



The following images are for your reference and may differ depending on models and countries.



## Warning



Avoid using a damaged power cord or plug or a loose power outlet.

Otherwise, it may result in electric shock or fire



Avoid connecting multiple electric appliances to a single wall outlet.

Otherwise, it may result in fire due to overheating of the wall outlet.



Avoid plugging in or unplugging the power supply with wet hands.

· Otherwise, it may result in electric shock.



Plug the power plug in firmly.

Otherwise, it may result in fire.



Make sure to connect the power cord to a grounded wall outlet (for insulation class 1 equipment only).

Otherwise, it may result in electric shock or injury.



excessively and avoid placing heavy objects on the cord.Otherwise, it may result in electric shock or

Avoid bending or twisting the power cord



Keep the power cord and the product away from a heater.

Otherwise, it may result in electric shock or



fire due to a damaged power cord.

If the pins of the power plug or the wall outlet

are covered in dust, clean it using a dry cloth.

Otherwise, it may result in fire.

Major Safety Precautions 1-3

## **Caution**



Avoid unplugging the power plug while the product is operating.

Otherwise, it may damage the product due to electric shock.



Make sure to use only the power cord supplied by Samsung. In addition, do not use the power cord of another electric appliance.

Otherwise, it may result in electric shock or fire.

When unplugging the power plug from the wall outlet, make sure to hold it by the plug and not by the cord.

 Otherwise, it may result in electric shock or fire



Connect the power plug to a wall outlet that can be easily reached.

 When a problem occurs with the product, you must unplug the power plug to cut the power off completely. You cannot cut the power off completely using only the power button on the product.

#### Installation Related



#### Warning



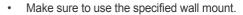
Avoid placing burning candles, mosquitorepellent or cigarettes on the product and installing the product near a heater.

Otherwise, it may result in fire.



Ask an installation engineer or relevant company to install the product onto a wall.







Avoid installing the product in a badly-ventilated location such as inside a bookshelf or closet.

 Otherwise, it may result in fire due to internal over-heating.



Keep a distance of at least 4 inches (10 cm ) from the wall when installing the product for ventilation.

 Otherwise, it may result in fire due to internal over-heating.



Keep the plastic bags used to pack the product away from children.

 If children place the plastic bags over their heads, they may suffocate.



Avoid installing the product in a location that is unstable or exposed to excessive vibrations such as on an unstable or slanted shelf.

- The product may fall and this may result in damage to the product or injury.
- If you use the product in a location exposed to excessive vibrations, it may result in a problem with the product or fire.



Avoid installing the product in a location exposed to dust, moisture (sauna), oil, smoke or water (rain drops) and installing it within a vehicle.

This may result in electric shock or fire.



Avoid installing the product at a height where children may reach it.

- If a child touches the product, the product may fall and this may result in injury.
- Since the front part is heavier, install the product on a flat and stable surface.



 This may shorten the product life cycle or cause fire.



1-3

## **Caution**



Do not let the product drop while moving it.

 This may result in a problem with the product or injury.



Do not place the product face down on the floor.

This may damage the panel of the product.



When installing the product on a console or shelf, make sure that the front of the product does not protrude out of the console or shelf.

- Otherwise, this may cause the product to fall off and result in a malfunction or injury.
- Make sure to use a cabinet or shelf suitable to the size of the product.



When putting the product down, handle it gently.

Otherwise, it may result in a problem with the product or injury.



If the product is installed in a location where the operating conditions vary considerably, a serious quality problem may occur due to the surrounding environment. In this case, install the product only after consulting one of our service engineers about the matter.

 Places exposed to microscopic dust, chemicals, too high or low temperature, high humidity, such as airports or stations where the product is continuously used for a long time and so on.

#### **Cleaning Related**



Since using a surfactant, which contains a large amount of alcohol, solvent or other strong chemicals, may result in the discoloration or cracking of the product exterior or the panel surface coming off, be sure to use water only.



Before cleaning the product, unplug the power cord.

 Otherwise, it may result in electric shock or fire



When cleaning the product, do not spray water directly over the product parts.

- Make sure that water does not enter the product.
- Otherwise, it may result in fire, electric shock or a problem with the product.

## **Caution**



Avoid spraying cleansing agent directly onto the product.

 This may result in discoloration or cracking of the exterior of the product or the panel coming off.



When cleaning the product, disconnect the power cord and clean the product with a soft,damp cloth.

 Avoid using chemicals such as wax, benzene, alcohol, thinner, mosquitorepellent, fragrance, or lubricants when cleaning the product.

This may result in the exterior being deformed or the print being removed.



Use a soft, damp cloth with water and wipe the product with it.



Since the exterior of the product is easily scratched, be sure to use a proper cleansing cloth. Use the cleansing cloth with a small amount of water. However, if the cloth is contaminated by alien substances, it may result in scratches to the exterior; therefore shake off any alien substances from the cloth before using it.

#### **Usage Related**



#### Warning

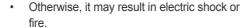


Since a high voltage runs through the product, never disassemble, repair or modify the product yourself.

- Otherwise, it may result in fire or electric shock.
- If the product needs to be fixed, contact a service center.



If the product generates a strange noise, a burning smell, or smoke, unplug the power plug immediately and contact a service center.





If you drop the product or the case is damaged, turn the power off and unplug the power cord. Contact a service center.

 Otherwise, it may result in fire or electric shock.



When thunder or lighting occurs, unplug the power cord and under no circumstance touch the antenna cable as this is dangerous.

 Otherwise, it may result in electric shock or fire.



When cleaning the product, do not spray water directly over the product parts.

- Make sure that water does not enter the product.
- Otherwise, it may result in fire, electric shock or a problem with the product.



Avoid letting children to hang or climb onto the product.

 Otherwise, it may result in the product falling and this may result in injury or death.



Avoid placing objects such as toys and cookies on top of the product.

If a child hangs over the product to grab an object, the object or the product may fall and this may result in injury or even death.



Avoid dropping an object over the product or cause impact to the product.

Otherwise, it may result in electric shock or fire.





Avoid moving the product by pulling the power cord or antenna cable.

 Otherwise, it may result in electric shock, fire or a problem with the product due to damage to the cable.



When a gas leak occurs, do not touch the product or the power plug and ventilate immediately.

- A spark may result in an explosion or fire.
- During a thunder or lighting storm, do not touch the power cord or antenna cable.

Avoid using or placing inflammable spray or objects near the product.

• This may result in an explosion or fire.



Avoid lifting up or move the product by holding only the power cord or signal cable.

Otherwise, it may result in electric shock, fire or a problem with the product due to damage to the cable.



Take care not to block the vent by a table cloth or curtain.

Otherwise, it may result in fire due to internal overheating.



Avoid inserting metal objects such as a chopsticks, coins or hairpins, or inflammable objects into the product (the vents, ports, etc).

- If water or an alien substance enters the product, turn the power off, unplug the power cord and contact a service center.
- Otherwise, it may result in a problem with the product, electric shock or fire.



Avoid placing a liquid container such as a vase, flowerpot, beverage, cosmetics or drugs, or a metal object over the product.

- If water or an alien substance enters the product, turn the power off, unplug the power cord and contact a service
- Otherwise, it may result in a problem with the product, electric shock or fire.



#### Caution



Displaying a still image for a long time may create a persistent image or stain on the screen.

 If you do not use the product for a long time, use the power-saving mode or set the screensaver to the moving picture mode.



When not using the product for a long time such as leaving your home, unplug the power cord from the wall outlet.

 Otherwise, it may cause dust accumulation and result in fire caused by overheating or short circuit or result in an electric shock.



Set the appropriate resolution and frequency for the product.

Otherwise, it may result in eye strain.



Avoid turning the product upside down or move the product holding only the stand.

 This may cause the product to fall resulting in damage to the product or injury.



Watching the product from too close a distance continuously may damage your eyesight.



Avoid using a humidifier or cooker near the product.

Otherwise, it may result in electric shock or fire.



It is important to give your eyes some rest (5 minutes every hour) when viewing the product screen for long periods of time.

This will alleviate any eye strain.



Since the display panel is hot after using it for a long time, do not touch the product.

Major Safety Precautions 1-3



Keep small accessories away from the children.



Take care when adjusting the angle of the product or the height of the stand.

- If your hand or finger is caught, you may be injured.
- If the product is tilted excessively, the product may fall and this may result in injury.



Avoid placing a heavy object over the product.

 Otherwise, it may result in a problem with the product or injury.

#### **Maintaining the Correct Posture when Using this Product**



Maintain the correct posture when using this product.

- Straighten your back.
- Keep a distance of 45~50 cm(18~ 20inches) from your eyes to the screen. Look down at the screen and face the screen forwards.
- · Maintain the correct posture when using this product.
- Adjust the angle of the product so that light is not reflected onto the screen.
- Keep your elbow at a right angle and keep your arm level with the back of your hand.
- Keep your elbow at a right angle.
- Place your heels flat on the ground while keeping your knees at an angle of 90 degrees or higher and maintain the position of your arm so that your arm is below your heart.

# 2 Installing the Product

## 2-1 Package Contents



- Unpack the product and check if all of the following contents have been included.
- Store the packaging box in case you need to move the Product at a later stage.



	CONTENTS				
Installation Manual	Product Warranty	User Manual	Power Cord		
	OPTIONAL PARTS				
S construction	R				
Keyboard (USB)	Mouse (USB)	D-Sub Cable			

## 2-2 Installing the Stand



Before assembling the product, place the product down on a flat and stable surface so that the screen is facing downwards.



Place a soft cloth over the table to protect the product and place the product onto the cloth so that the front of the product is facing downwards.



Do not remove the stopper pin before installing the base.



Hold the main body of the product with your hand as shown by the figure.



Insert the stand base into the stand connection part in the direction shown in the figure.



Turn the connecting screw at the bottom of the stand fully so that it is completely fixed.

2-2 Installing the Product



After the installation of the base, stand the monitor up as shown in the figure. Now you can remove the stopper pin to adjust the stand.



- Caution

Avoid lifting the product holding only the stand.

Disassembly is in the reverse order of assembly.

## 2-3 Installing a Wall Mount





Lift up the monitor stand to the maximum angle with your left hand, and remove the back decoration cover with your right hand, as shown in the figure.

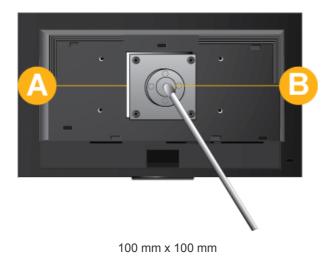


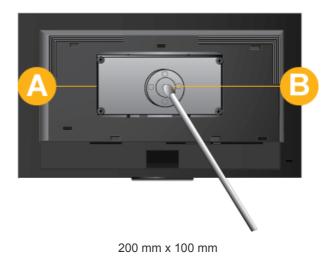
Remove the two screws(A).



Remove the stand arm in the direction shown in the figure.







A. Wall Mount Base

B. Wall Mount Kit (Optional)

- 1. Turn the product off and unplug the power cord from the wall outlet.
- 2. Place a soft cloth or cushion on a flat surface to protect the panel and place the product face down.
- 3. Separate the stand.
- **4.** Align the groove of the Monitor's wall mount base with the groove in the wall mount ki and firmly fix the wall mount kit by fastening the screws.

2-3 Installing the Product

- If you use a screw that is longer than the standard specifications, the inside of the product may be damaged.
  - •For wall mounts that are not compatible with the standard VESA specifications, the length of the screw may differ depending on the corresponding specifications.
  - •Do not use screws that are incompatible with the standard VESA specifications and do not assemble them using excessive force.
  - This may result in damage to the product or injury due to the product falling. Samsung shall not be held liable for any damage or injury.
  - •Samsung shall not be held liable for any damage to the product or injury caused by using a stand that is not compatible with the specifications or due to an installation not performed by an authorized installation engineer.
  - •When installing the product using a wall mount, purchase a wall mount that provides at least 4 inches (10 cm) of space from the wall.
  - •Samsung shall not be held liable for any problems caused by using a stand that is not compatible with the specified specifications.
  - •Use a wall mount according to specifications of your country.

## 2-4 Connecting to your Network



The connecting part may differ depending on the product model.

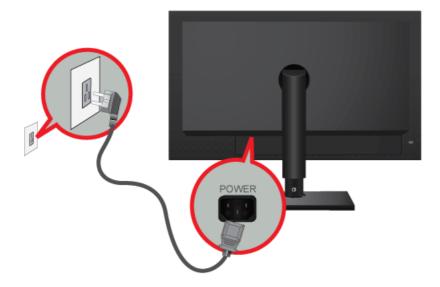
Connect between the [LAN] port on the product and your network using a LAN cable.



## 2-5 Connecting Power

Connect one end of the power cord to the POWER port of the product and connect the other end of the power cord to a 220V or 110V wall outlet.

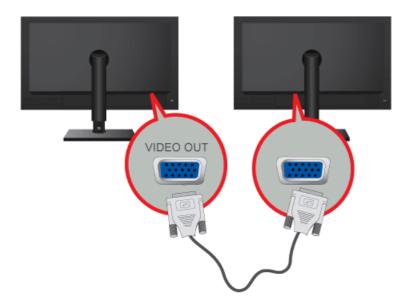
(The input voltage is switched automatically.)



2-5 Installing the Product

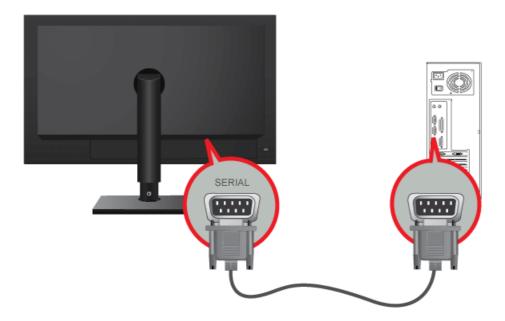
## 2-6 Connecting to another Monitor

Connect between the [VIDEO OUT] port on the product and the D-Sub port on your monitor using a D-Sub cable.



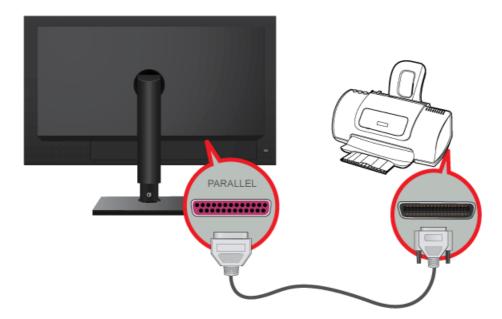
Connect to the [VIDEO OUT] port to display the same picture on another monitor. (For presentation purposes)

Devices which support RS-232C connection (interface) can be connected.



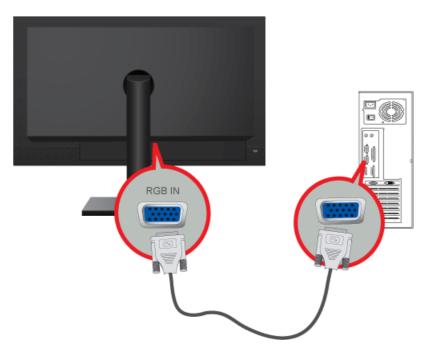
2-7 Installing the Product

Devices which support D-SUB 25-pin connection (interface) can be connected.



## 2-9 Connecting with a PC

Connect the [RGB IN] port of the product to the [D-Sub] port of your PC with a D-Sub cable.

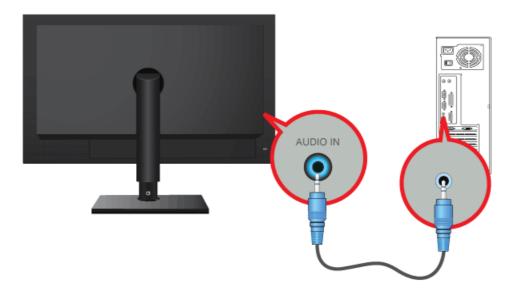




Use the [RGB IN] port to directly connect the monitor to a PC.

2-9 Installing the Product

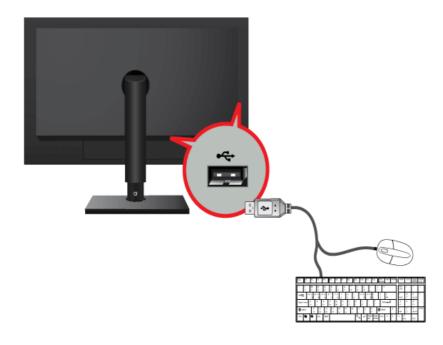
Connect the [AUDIO IN] port on the rear side of the monitor to the sound card of the PC.



## 2-11 Connecting USB

The Sussing USB port of the monitor supports Full-Speed Certified USB 2.0.

Connect USB devices such as a mouse, keyboard and external storage devices (DSC (Digital Still Camera), MP3, external storage, etc.).



1

You can use a USB device such as a mouse, keyboard, Memory Stick, or external hard disk drive by connecting them to the USB port of the monitor without connecting them to the PC.

2-11 Installing the Product

## 2-12 Connecting Headphones

Connect your headphones to the Headphone connection terminal.





You may connect your headphones to the monitor.

## 2-13 Connecting MIC

Connect the microphone cable to the MIC port on the monitor.



0

You may connect your microphone to the monitor.

2-13 Installing the Product

## 2-14 Kensington Lock

A Kensington Lock is an anti-theft device that enables users to lock the product so that they can safely use it in public locations. Since the shape and usage of the locking device may differ depending on the model and the manufacturer, for more information, refer to the User Manual supplied with the locking device. You have to purchase an additional locking device.



#### Locking the product

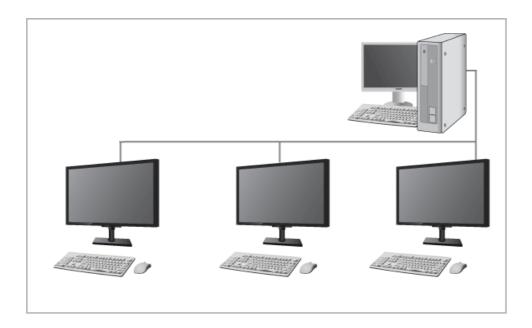
- 1. Insert the locking part of the locking device into the hole of the Kensington lock of the product ( ) and turn it in the locking direction ( ).
- 2. Connect the Kensington lock cable.
- 3. Tie the Kensington lock cable to a desk or heavy object.



You can purchase the locking device from an electronics store or an online shop.

# 3 Using the product

#### 3-1 What is a network monitor?



- A network monitor can be used for the same purposes as a regular monitor. It also provides the functionalities of most
  computers, such as an Internet connection, creating documents, editing images, via a connection to the host PC over the
  LAN. In addition, it allows you to connect an external device (DSC, MP3, external storage media) to the USB port and play
  music, movies and games.
- You also can share the screen being displayed on your network monitor with other users by connecting a projector or other display device to its VGA OUT port. You can use this functionality for video conferencing and a variety of shared tasks.
- In addition, because Windows XP is installed on your network monitor, you can perform Internet searches and USB memory searches independently of your host PC.

3-1

## 3-2 Plug & Play

If you turn the power on after purchasing the product, a message regarding the optimal resolution setting appears on the screen. Select a language and the optimal resolution.



▲/▼ : You can select a language with these buttons.

MENU: If you press this button, the message disappears.



To set the resolution to the optimal resolution.

- Right-click over the Desktop and select 'Properties' from the pop-up menu.
- In the 'Settings' tab, set the resolution to the optimal resolution.



• The message appears up to 3 times if the resolution has not been set to the optimal resolution.

Using the product 3-2

## 3-3 Standard Signal Mode Table



The LCD monitor has one optimal resolution for the best visual quality depending on the screen size due to the inherent characteristics of the panel, unlike for a CDT monitor.

Therefore, the visual quality will be degraded if the optimal resolution is not set for the panel size. It is recommended setting the resolution to the optimal resolution of the product.

If the signal from the PC is one of the following standard signal modes, the screen is set automatically. However, if the signal from the PC is not one of the following signal modes, a blank screen may be displayed or only the Power LED may be turned on. Therefore, configure it as follows, referring to the User Manual of the graphics card.

TC190

DISPLAY MODE	HORIZONTAL FREQUENCY (KHZ)	VERTICAL FREQUENCY (HZ)	PIXEL CLOCK (MHZ)	SYNC POLARITY (H/ V)
IBM, 640 x 350	31.469	70.086	25.175	+/-
IBM, 720 x 400	31.469	70.087	28.322	-/+
MAC, 640 x 480	35.000	66.667	30.240	-/-
MAC, 832 x 624	49.726	74.551	57.284	-/-
MAC, 1152 x 870	68.681	75.062	100.000	-/-
VESA, 640 x 480	31.469	59.940	25.175	-/-
VESA, 640 x 480	37.861	72.809	31.500	-/-
VESA, 640 x 480	37.500	75.000	31.500	-/-
VESA, 800 x 600	35.156	56.250	36.000	+/+
VESA, 800 x 600	37.879	60.317	40.000	+/+
VESA, 800 x 600	48.077	72.188	50.000	+/+
VESA, 800 x 600	46.875	75.000	49.500	+/+
VESA, 1024 x 768	48.363	60.004	65.000	-/-
VESA, 1024 x 768	56.476	70.069	75.000	-/-
VESA, 1024 x 768	60.023	75.029	78.750	+/+
VESA, 1152 x 864	67.500	75.000	108.000	+/+
VESA, 1280 x 800	49.702	59.810	83.500	-/+
VESA, 1280 x 800	62.795	74.934	106.500	-/+
VESA, 1280 x 960	60.000	60.000	108.000	+/+
VESA, 1280 x 1024	63.981	60.020	108.000	+/+
VESA, 1280 x 1024	79.976	75.025	135.000	+/+

TC240

DISPLAY MODE	HORIZONTAL FREQUENCY (KHZ)	VERTICAL FREQUENCY (HZ)	PIXEL CLOCK (MHZ)	SYNC POLARITY (H/ V)
IBM, 640 x 350	31.469	70.086	25.175	+/-
IBM, 720 x 400	31.469	70.087	28.322	-/+
MAC, 640 x 480	35.000	66.667	30.240	-/-
MAC, 832 x 624	49.726	74.551	57.284	-/-
MAC, 1152 x 870	68.681	75.062	100.000	-/-
VESA, 640 x 480	31.469	59.940	25.175	-/-
VESA, 640 x 480	37.861	72.809	31.500	-/-
VESA, 640 x 480	37.500	75.000	31.500	-/-
VESA, 800 x 600	35.156	56.250	36.000	+/+
VESA, 800 x 600	37.879	60.317	40.000	+/+
VESA, 800 x 600	48.077	72.188	50.000	+/+
VESA, 800 x 600	46.875	75.000	49.500	+/+
VESA, 1024 x 768	48.363	60.004	65.000	-/-
VESA, 1024 x 768	56.476	70.069	75.000	-/-
VESA, 1024 x 768	60.023	75.029	78.750	+/+
VESA, 1152 x 864	67.500	75.000	108.000	+/+
VESA, 1280 x 800	49.702	59.810	83.500	-/+
VESA, 1280 x 800	62.795	74.934	106.500	-/+
VESA, 1280 X 960	60.000	60.000	108.000	+/+
VESA, 1280 X 1024	63.981	60.020	108.000	+/+
VESA, 1280 X 1024	79.976	75.025	135.000	+/+
VESA, 1440 x 900	55.935	59.887	106.500	-/+
VESA, 1440 x 900	70.635	74.984	136.750	-/+
VESA, 1600 x 1200	75.000	60.000	162.000	+/+
VESA, 1680 x 1050	65.290	59.954	146.250	-/+
VESA, 1920 x 1080	67.500	60.000	148.500	+/+

#### **Horizontal Frequency**

The time taken to scan one line from the left-most position to the right-most position on the screen is called the horizontal cycle and the reciprocal of the horizontal cycle is called the horizontal frequency. The horizontal frequency is represented in kHz.

#### **Vertical Frequency**

A panel must display the same picture on the screen tens of times every second so that humans can see the picture. This frequency is called the vertical frequency. The vertical frequency is represented in Hz.

Using the product 3-3

## 3-4 Installing the Device Driver



If you install the device driver, you can set up the appropriate resolution and frequency for the product. The device driver is included on the CD-ROM supplied with the product. If the supplied drive file is corrupted, please visit the Samsung Electronics website(http://www.samsung.com/), and download the driver.

- 1. Insert the driver installation CD-ROM into the CD-ROM drive.
- 2. Click on "Windows Driver".
- 3. Select the model of your product from the model list.



- 4. Complete the remaining installation steps according to the instructions displayed on the screen.
- **5.** Check if the appropriate resolution and screen refresh rate are displayed in the Control Panel settings. For more information, refer to the document about the Windows operating system.

## 3-5 Product Operating Buttons

#### **Product Operating Buttons**



The buttons are located on the bottom of the product.

lcon	Description
MENU/ III	Press this button to view the On Screen Display (OSD).
	This button is also used to exit the OSD or to return to a higher-level OSD menu
	* Key Lock Function
	Locks the buttons to maintain the current settings or to prevent setting changes by other users.
	On: If you press down on the [MENU] button for 5 seconds, the Key Lock function will be set to On.
	Off: If you press the [MENU] button for 5 seconds, the Key Lock function will be set to Off.
<b></b>	Users can set the Customized Key to one of the following functions. If the user presses the Customized Key[函] after setting it, the configured function will be performed
	<magicbright> - <magiccolor> - <color effect=""> - <image size=""/></color></magiccolor></magicbright>
	You can set the function of the <customized key=""> by selecting "<setup&reset> -&gt; <customized key="">" in the OSD.</customized></setup&reset></customized>
((þ	When OSD is not on the screen, push the button to adjust volume.
<b>▲</b> /▼	Adjust items in the menu.
■/SOURCE	Use this button to select a function
	Press [ / SOURCE] to select the video signal from a connected device while the OSD is
	off. (When the [
AUTO	Press [AUTO] button to adjust the screen settings automatically
	This function is only available in analog mode.
	If the resolution settings are changed in the Display Properties, the <auto adjustment=""> function is performed.</auto>
Q	Press this button to turn the product on or off

## 3-6 Using the Screen Adjustment Menu (OSD: On Screen Display)

## The Screen Adjustment Menu (OSD: On Screen Display) Structure

Top Menus			Sub Menus		
PICTURE	Brightness	Contrast	Sharpness	MagicBright	Coarse
	Fine				
COLOR	MagicColor	Red	Green	Blue	Color Tone
	Color Effect	Gamma			
SIZE & POSI-	H-Position	V-Position	Image Size	Menu H-Position	Menu V-Position
SETUP&RESE T	Reset	Menu Transpar- ency	Language	Clock	Off Timer
	On Timer	On Timer Source	On Timer Volume	Display Time	Customized Key
INFORMA- TION	-				

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## **PICTURE**



Menu	Description
Brightness	Controls the screen brightness.
	This menu is unavailable when <magicbright> is set to <dynamic contrast=""> mode.</dynamic></magicbright>
Contrast	Controls the contrast of the pictures displayed on the screen
	This menu is unavailable when <magicbright> is set to <dynamic contrast=""> mode.</dynamic></magicbright>
	This menu is unavailable when <magiccolor> is set to <full> mode or <intelligent> mode.</intelligent></full></magiccolor>
Sharpness	Controls the clarity of details of pictures displayed on the screen
	This menu is unavailable when <magicbright> is set to <dynamic contrast=""> mode.</dynamic></magicbright>
	This menu is unavailable when <magiccolor> is set to <full> mode or <intelligent> mode.</intelligent></full></magiccolor>
MagicBright	Provides preset picture settings optimized for various user environments such as editing a document, surfing the Internet, playing games, watching sports or movies and so on.
	Custom>     If the preset picture modes are not sufficient, you can configure the <brightness> and <contrast> directly using this mode.</contrast></brightness>
	• <text></text>
	This mode provides the picture setting appropriate for editing a document.
	<ul> <li><internet></internet></li> <li>This mode provides the picture setting appropriate for surfing the Internet (text + picture).</li> </ul>
	This mode provides the picture setting appropriate for playing games that include lots of graphics and that require a fast screen refresh rate.
	<sport></sport>
	This mode provides the picture setting appropriate for watching sports games that include lots of movement.
	• <movie></movie>
	This mode provides brightness and sharpness settings similar to those of a TV for the best entertainment environment (movie, DVD, etc.).
	Controls the picture contrast automatically so that bright and dark pictures are balanced overall.
Coarse	Removes vertical noise lines (line pattern) from the screen.
	The location of the screen may be changed after the adjustment. In this case, move the screen so that the screen is displayed at the center of the display panel using the <h-position> menu.</h-position>
	This function is only available in analog mode.
Fine	Removes horizontal noise lines (line pattern) from the screen.
	If you cannot remove the noise completely with the <fine> function, adjust the <coarse> and then use the <fine> function again.</fine></coarse></fine>
	This function is only available in analog mode.

## COLOR



Menu	Description
MagicColor	Expresses natural colors more clearly without changing the picture quality by using proprietary digital picture quality improvement technology developed by Samsung Electronics.
	<off> - Turns the MagicColor function off.</off>
	• <demo> - You can compare the pictures processed by MagicColor with the original pictures.</demo>
	Full> - Provides a clearer picture including areas corresponding to skin color.
	<intelligent> - Improves the chroma of pictures except for areas corresponding to skin color.</intelligent>
Red	You can adjust the red color value according to your preference.
	This menu is unavailable when <magiccolor> is set to <full> mode or <intelligent> mode.</intelligent></full></magiccolor>
Green	You can adjust the green color value according to your preference.
	This menu is unavailable when <magiccolor> is set to <full> mode or <intelligent> mode.</intelligent></full></magiccolor>
Blue	You can adjust the blue color value according to your preference.
	This menu is unavailable when <magiccolor> is set to <full> mode or <intelligent> mode.</intelligent></full></magiccolor>
Color Tone	You can set the color temperature according to your preference.
	<cool> - Sets the color temperature of the screen to a cooler color.</cool>
	• <normal> - Sets the color temperature of the screen to the standard color temperature.</normal>
	• <warm> - Sets the color temperature of the screen to a warmer color.</warm>
	<ul> <li>Custom&gt; - Select this menu to set the color temperature manually.</li> </ul>
	If you do not like the preset color temperatures, you can manually adjust the colors of <color effect="">.</color>
	This menu is unavailable when <magiccolor> is set to <full> mode or <intelligent> mode.</intelligent></full></magiccolor>
Color Effect	You can change the overall atmosphere by changing the color of pictures.
	This menu is unavailable when <magiccolor> is set to <full> mode or <intelligent> mode.</intelligent></full></magiccolor>
	<off> - Turns the color effect function off.</off>
	• <grayscale> -Displays pictures in black and white.</grayscale>
	<green> - Displays pictures in green monochrome color.</green>
	<aqua> - Displays pictures in aqua monochrome color.</aqua>
	<sepia> - Displays pictures in sepia monochrome color.</sepia>
Gamma	Using this menu, you can change the intensity of the colors of medium brightness.
	• <mode1> - <mode2> - <mode3></mode3></mode2></mode1>



<Color> feature is not available when <MagicBright> is set to <Dynamic Contrast> mode.

#### **■ SIZE & POSITION**



Menu	Description
H-Position	Moves the position of the display area on the screen horizontally.
	This function is only available in analog mode.
V-Position	Moves the position of the display area on the screen vertically.
	This function is only available in analog mode.
Image Size	- <auto> - The picture is displayed at the aspect ratio of the input signal.</auto>
	  <
	A signal not in the standard mode table is not supported.
	<ul> <li>If the resolution is set to the optimal resolution, the aspect ratio does not change whether the <image size=""/> is set to <auto> or <wide>.</wide></auto></li> </ul>
Menu H-Position	You can adjust the horizontal position of the OSD.
Menu V-Position	You can adjust the vertical position of the OSD.

## **SETUP&RESET**



Menu	Description
Reset	Use this function to restore the visual quality and color settings to the factory defaults.  • <no> - <yes></yes></no>
Menu Transparency	You can select the transparency of the OSD.  • <off> - <on></on></off>

Menu	Description
Language	Select a language for the OSD.
	<ul> <li>English, Deutsch, Español, Français, Italiano, Svenska, Русский, Português, Türkçe, Polski, Magyar</li> </ul>
	The selected language is only applied to the product OSD. This setting does not affect the other functions of the PC.
Clock	Current Time Setting.
Off Timer	Used to set the product so that it automatically turns off at a certain time.
	• <off> - <on></on></off>
On Timer	Used to set the product so that it automatically turns on at a certain time.
	• <off> - <on></on></off>
On Timer Source	Used to adjust the mode when the product is automatically turned on.
	<analog> - <client></client></analog>
On Timer Volume	Automatically adjusts the volume to a certain level when the product is turned on.
Display Time	The OSD automatically disappears if no action is taken by the user.
	You can determine the time to wait before the OSD is hidden.
	• <5 sec> - <10 sec> - <20 sec> - <200 sec>
Customized Key	You can set the function of the Customized Key to one of the following.
	<magicbright> - <magiccolor> - <color effect=""> - <image size=""/></color></magiccolor></magicbright>

## **INFORMATION**



Menu	Description
INFORMATION	Shows the frequency and resolution set on the PC.

Using the product 3-6

# 4 Installing the Software

# 4-1 Using Windows XPe

#### What is XPe Client?

An Microsoft Windows XP Embedded(XPe) client uses the Microsoft Windows XP Embedded operating system. When an XPe client is connected to a Citrix ICA server or another server that can provide the Microsoft RDP service, data for the keyboard, mouse, audio/video and display are transmitted through the network between the client and the server.

#### **Connectable Servers**

- · A Citrix ICA (Independent Computing Architecture) Server
  - · A Microsoft Windows 2000/2003 Server where the terminal services and Citrix MetaFrame are installed
  - · A Microsoft Windows NT 4.0 Server where the Citrix MetaFrame is installed
- · A Microsoft RDP (Remote Desktop Protocol) Server
  - · A Microsoft Windows 2000 Server where the terminal services are installed
  - A Microsoft Windows 2003 Server
  - A Microsoft Windows XP Professional



This manual describes the functions provided by the XPe Client. However, it does not explain general functionalities of Windows XP Embedded. For more general information on Windows XP Embedded , refer to Windows XP Embedded Help provided by Microsoft.

## Logon

When the client starts, you can logon to the server by entering your username and password. The default usernames already configured are 'Administrator' and 'User', and their passwords are a space.

## Windows XP Embedded Desktop

#### User

When you log in, the User Desktop appears. The default icons that appear on the User Desktop are Citrix Program Neighborhood, Remote Desktop Connection and Internet Explorer. You can also run this connection from the Start menu. The audio volume icon, VNC server icon and system time are displayed on the User Taskbar.

When logged on as a user, there are many restrictions that protect the system from incorrect user actions. You cannot access the system drives and there are restrictions on configuring properties for them. To configure the client's advanced and detailed settings, log on as an administrator.

#### Administrator

If you logon as Administrator, the Administrator Desktop appears. The default icons that appear on the Administrator Desktop are My Computer, My Network Places, Citrix Program Neighborhood, Remote Desktop Connection, Internet Explorer, and Recycle Bin. You can also run the Citrix Program Neighborhood, Remote Desktop Connection, and Internet Explorer from the Start menu. The audio volume icon, VNC server icon, Enhanced Write Filter status icon, and system time are displayed on the Administrator Taskbar. The Administrator privilege is required for adding and removing programs.

#### Log off, Restart, Shut down

- To log off the current session, shut down or restart your client, use the Start menu. [Click Start → Shut down]. The Shut Down Windows dialog box is displayed. Select an operation from the combo box and click OK. You can also log off or shut down your client using the Windows Security dialog box displayed when pressing the [Ctrl + Alt + Del] keys. If 'Force Auto Log on' is activated, you will be immediately logged on after each log off.
- · The Client Log off, Restart and Shutdown take effect on the operations of the EWF(Enhanced Write Filter). To keep the

4-1 Installing the Software

changed system configuration, you must save a cache for the current system session into flash memory. Failing to do so will cause the changed configuration to be lost when the client is shutdown or restarted. (In the case of logging off, the configuration is remembered when loggin in again.) For more information on the Enhanced Write Filter, refer to the Program Help.

# **Programs**

#### **The Remote Desktop Connection**

You can control a running terminal server or another computer (Windows 95 or later) remotely through a remote desktop connection.

#### Remote Desktop

- Windows XP Professional or Windows 2000/2003 Server must be installed on the computer to be controlled remotely.
   This computer is called a host.
- A remote computer running on an operating system later than Windows 95 is required. This remote computer is called a client. The client software for the remote desktop connection must be installed on the client.
- You must also be connected to the Internet. A broadband Internet connection is good for high performance. However, because the remote desktop transmits a minimum set of data including the display data and keyboard data to control the host remotely, a broadband Internet connection is not required. You can run a remote desktop on a low bandwidth Internet connection.

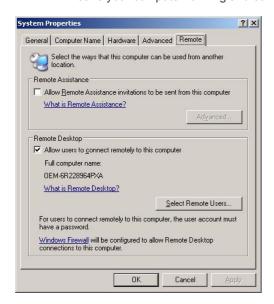


When running a remote desktop on Windows XP Professional, you cannot use the operating system of your computer.

#### Enabling Your Computer as the Host

You must enable the Remote Desktop feature to control it from another computer. You must be logged on as an administrator or a member of the Administrators group to enable Remote Desktop on your computer. Follow these steps:

- Open the System folder in the Control Panel. Click Start, point to Settings, click Control Panel, and then double-click the System icon.
- On the Remote tab, select the "Allow users to connect remotely to this computer" checkbox.
- · Ensure that you have the proper permissions to connect to your computer remotely, and click OK.
- Leave your computer running and connected to the client's network with Internet access.



#### · Start a Remote Desktop Session on the Client

Once you have enabled your host computer to allow remote connections and installed the client software on a Windowsbased client computer, you are ready to start a Remote Desktop session.

You must first establish a virtual private network connection or remote access service connection from your client computer to your host computer.

1. Click Start, point to Programs, and then click Remote Desktop Connection. Or double-click the Remote Desktop Connection icon.

The Remote Desktop Connection window will open.

2. Enter the host computer name. You can configure detailed settings by clicking the Options button.





The Help file is not available with this Monitor.

- 3. Options
  - General: Enter the login information to connect to the host computer. Enter your username and password to login to the host automatically.



- Display : The Remote Desktop Connection sends and receives compressed screen data. If you set the resolution and color quality to the high option, the speed may become slow.



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- Local Resource : Specify whether to use the hard disks and ports.



- Programs : Specify whether to display the Desktop or run an application whenever you are connected. The default is 'Desktop'.



- Experience: You can select your connection speed, and select and share environmental options.



- 4. Click Connect. The Log On to Windows dialog box appears.
- **5.** In the "Log On to Windows" dialog box, type your username, password, and domain (if required), and then click OK. The Remote Desktop window will open and you will see the desktop settings, files, and programs that are on the host computer.



For more information on Remote Desktop Connections, visit the Microsoft web site.

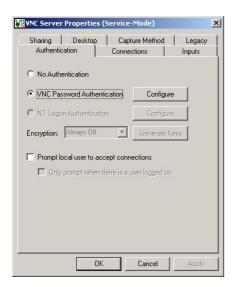
#### RealVNC Server

RealVNC (Virtual Network Computing) is a software program that allows you to connect to another computer on a network and control it remotely. Compared to the Windows terminal service which has a similar function, RealVNC allows only one administrator to connect to the server at a time. That is, if another is connected to the server as an administrator, the previous administrator connection will be disconnected.

In RealVNC, the server and the viewer communicate via the VNC protocol. You must install a RealVNC server on the computer you wish to control remotely, and a VNC viewer on the computer which remotely controls the computer where the RealVNC server is installed. Hence, the RealVNC server program is installed on a XPe client.

By using this program, you do not have to move directly to the client site to resolve its problems. Instead, you can connect to the client from the server and solve problems remotely. For this reason, RealVNC is being used.

Only administrators can configure the RealVNC server properties. To display the configuration dialog box for RealVNC, double-click the RealVNC icon in the system tray. From this dialog box, you can run a VNC server and configure a password and various properties. The default password is set to 'Administrator'. Note that it is case-sensitive.



#### Internet Explorer

A XPe Client includes Internet Explorer. This program is permitted for all users. For more information on Internet Explorer, visit the Microsoft website.

## Enhanced Write Filter

Enhanced Write Filter (EWF) protects a flash volume from write access and consequently, preserves the durability of the flash device. EWF provides read and write access through a cache to the client instead of allowing direct access to a flash volume.

If EWF is activated, data is not stored to the flash. The data stored in the cache is only effective while the client is operating. The cached data will be lost when restarting or shutting down your client. Therefore, to store the data written to the registry, favorites and cookie folders, etc., the content stored in the cache should be transferred to the flash. An error message is displayed when it is not possible to write to the cache due to a lack of memory. If this message is displayed, you have to deactivate EWF to flush the EWF cache. The user can double-click the EWF icon on the tray at the bottom right of the screen

4-1 Installing the Software

to call the EWF Manager. A user can also change the EWF configuration by entering EWF management commands at the command prompt. This task requires the administrator privilege.



#### · Enable disk write protection and restart your computer

If the EWF is disabled, enable it. If this item is selected, the cache is flushed and the EWF is enabled. After restarting your computer, the configurations and file system information for the client are written to a cache. You can also perform this operation by entering "ewfmgr.exe c: -enable" at the command prompt and restarting your computer.

#### · Disable disk write protection and restart your computer

This item is activated when the EWF is running. If this item is selected, the current states of the client (saved in a cache) are saved to a flash volume and the EWF is disabled. After restarting your computer, the configurations and file system information for the client are written to a flash volume. You can also perform this operation by entering "ewfmgr.exe c: - committanddisable" at the command prompt and restarting your computer.

#### Write the changes to a disk

This item is activated when the EWF is running. If this item is selected, the current states of the client (saved in a cache) are saved to a flash volume. However, the state of EWF will not be changed. You can also perform this operation by entering "ewfmgr.exe c: -commit" at the command prompt.



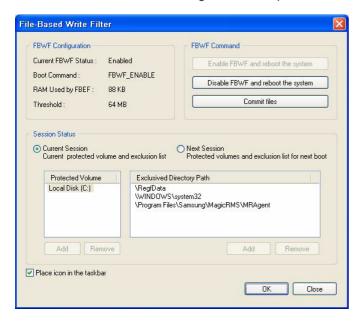
You can view the configurations for the protected volumes by entering "ewfmgr.exe c:" at the command prompt.

#### File-Based Write Filter (FBWF)

The File-Based Write Filter (FBWF) protects the memory of the client from being overwritten by any unauthorized user. By restricting excessive writing into the memory, the FBWF allows you to use the client for a long time. If you request I/O, the FBWF has the client perform its operations using the cache instead of the memory so that the memory can be protected.

The data saved in the cache is preserved while the client operates normally. It is removed when it is restarted or exited. To save the changes, you should write the relevant file onto the disk using the commit command. If you don't know which file is changed, disable the FBWF, change it, and enable it again.

You can control the FBWF using the various options of the fbwfmgr command at a command prompt.



#### Setting the FBWF

- Current FBWF status : Displays the current status of the FBWF (Enabled or Disabled).
- · Boot command: Displays the FBWF command that will be performed at the next boot-up.
- Used memory: Displays the size of the RAM the FBWF is using. If the current status is set to "Disabled", the used memory is displayed as 0 KB.
- · Maximum memory: Displays the maximum size of the RAM that the FBWF can use.

#### FBWF Command

- Enable the FBWF and restart the system: Enables the disabled FBWF and restarts the client. If the client is not restarted, only the boot command is changed to BWF\_ENABLE and the current status is not changed.
- Disable the FBWF and restart the system: Disables the enabled FBWF and restarts the client. If the client is not restarted, only the boot command is changed to FBWF\_DISABLE and the current status is not changed.
- Write the changes to the disk: Even if the disks are protected by the FBWF, you can add or delete the files you want to save on them. To write the changes onto the disk, click the [Write the changes to the disk] button.

### Session Status

- Current session: Displays the volumes being protected by the FBWF and a list of the folders and files on those volumes that are excepted from protection by the FBWF.
- Next session : Select the volumes that will be protected by the FBWF when the client is booted up next time. Also, select the folders and files that you want to except from protection by the FBWF.

## Windows Media Player

The XPe Client includes Windows Media Player 6.4. With Windows Media Player, you can play audio and video files on a website.

# **Control Panel**

#### The Windows Firewall

The Windows Firewall protects your client further. The Windows Firewall allows you to restrict incoming data to your client from other computers, thus helping to control your client data more effectively. In addition, it also provides a barrier between your client and network connections reducing unauthorized access, viruses, and worms across networks.

You can think of a firewall as a sentinel which identifies incoming data from the Internet and other networks. According to the firewall settings, incoming data to your computer is either permitted or rejected.

The Windows Firewall is, by default, installed and activated on your client. However, your administrator can turn it off. You can choose and select a different firewall. Therefore, it is not required for you to use the Windows Firewall. Estimate the functions of other firewalls and choose the best one to fit your requirements. To install and run a different firewall, you must turn off the Windows Firewall.

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You must be logged on as administrator to turn the Windows Firewall on or off. Follow these steps to turn the Windows Firewall on or off.

- 1. Run the Windows Firewall.
- 2. Click on one of these options under the General tab.
  - On (recommended): This is the recommended setting for normal use.
  - On with no exceptions: This settings blocks all unwanted access to your client, including all requests to programs
    and services selected in the Exceptions tab. Use this setting when you need to protect your client to the maximum
    extent.
  - Off (Not recommended): Turning off the Windows Firewall may make your client and network more vulnerable to viruses and intruders.

# **Configuring Utilities**

## **Local Drive**

C Drive

The C drive is used for the system. If there is less than 3MB of free space available, the client OS cannot operate. Therefore, always ensure that there is a sufficient amount of free space available. EWF can help maintain available space by preventing the C drive being written to directly.

Saving Files

Your client uses a fixed size of flash memory. Therefore, it is better to save files to the server rather than to your client.

### Mapping a Network Drive

The administrator can map a folder to a network drive. To keep the mapping information after restarting the client, take note of these directions carefully.

- Select the Reconnect at logon checkbox in the Map Network Drive dialog box.
- · If the EWF or FBWF is enabled, the changes are saved on the disk.

## **Installing MUI (Multi-language User Interface)**

The MUI Setup program helps you set up languages on the XPe client. In addition, you can delete an original language pack to extend the available free disk space. If you want to change the default language, standards or formats, use the Regional Options in the Control Panel.

To add a language to your XPe client, follow these steps:

- · Log on as an administrator.
- · If the EWF or FBWF is enabled, you must disable it before beginning the installation.
- Click Start and click Run. Type muisetup.exe in the Open box and click OK. A list of languages that can be installed is
  displayed as shown below. Log on as an administrator.
- Select the language you want to install and click Install from the File menu. The installation will begin. Log on as an administrator.



You can delete an original language pack using the Delete menu in the File menu.

This operation deletes the original language pack only and does not delete the copy installed on your XPe Client.

# **Recover the System**

#### Overview

The XPe Client provides a recovery function which allows you to revert to a backed up system when encountering a serious problem. You can back up an OS image which is working normally to USB memory or the PXE server. You can revert to a backed up image when your client has one of these problems:

- · When a system file is deleted accidentally or is corrupted
- When the client computer is unstable or there is a problem with a device driver
- · When problems occur, after installing a new program or device
- · When the client computer is infected with a virus
- · When Windows XP Embedded fails to start When a system file is deleted accidentally or is corrupted

#### **How to Recover the System**

## · Recovery Using USB Memory

By following these steps, you can save all necessary files to USB memory, and boot up with the backed up system on the USB memory and recover the system.

- · Perform system formatting for your USB memory in order to make it bootable.
- Save the Windows XP Embedded image and the Backup/Recovery Utility which will be recovered later to your USB memory.
- · Boot up with the USB memory.
- · Recover the system using the Windows XP Embedded image and the Backup/Recovery Utility in the USB memory.

#### Recovery Using Network Booting

This method is provided through the PXE (Preboot eXecution Environment) server. The PXE sever provides a client/ server interface based on TCP/IP, DHCP, and TFTP. It allows an administrator at a remote location to configure and boot the operating system onto a client over a network.

- · Implement a PXE server.
- Save the Windows XP Embedded image and the Backup/Recovery Utility which will be recovered later onto the PXE server.
- · Boot the client via the network.
- Recover the system using the Windows XP Embedded image and the Backup/Recovery Utility saved on the PXE server via the network.



For more information, refer to the PXE Server User Manual.

#### What is Natural Color?

One of the problems with using a PC is that the colors you see on the screen are different from the colors of printed pictures or source images input through a scanner or digital camera. Natural Color is a color management system developed by Samsung Electronics to resolve this problem. This software works with Samsung products only and enables you to adjust the displayed colors on the screen to match the colors of the printed pictures. For more information, refer to the online help of the software (F1).

The Natural Color is provided online. You can download it from the website below and install;

http://www.samsung.com/us/consumer/learningresources/monitor/naturalcolorexpert/pop\_download.html

# 4-3 MagicTune

# What is MagicTune?



MagicTune is a software program that helps with monitor adjustments by providing comprehensive descriptions of monitor functions and easy-to-understand guidelines.

You can adjust the product with the mouse and the keyboard without using the operating buttons of the product.

## Installing the Software

- 1. Insert the installation CD into the CD-ROM drive.
- 2. Select the MagicTune setup program.
  - If the pop-up screen for the software installation does not appear on the main screen, find and double-click the MagicTune setup file on the CD-ROM.
- 3. Select the installation language and click [Next].
- 4. Complete the remaining software installation steps according to the instructions displayed on the screen.



- The software may not work properly if you do not restart the computer after the installation.
- The MagicTune icon may not appear depending on the computer system and the product specifications.
- If the shortcut icon does not appear, press the F5 key.

## Restrictions and Problems with the Installation (MagicTune™)

The installation of MagicTune™may be affected by the graphics card, motherboard and the networking environment.

#### **System Requirements**

#### os

- Windows 2000
- Windows XP Home Edition
- Windows XP Professional
- Windows Vista

For MagicTune™, Windows 2000 or later is recommended.

#### Hardware

- At least 32MB of memory
- · At least 60MB of free space on the hard disk drive



For more information, refer to the website.

# **Removing the Software**

You can only remove MagicTune™through [Add or Remove Programs ] in Windows.

To remove MagicTune™, complete the following steps.

- **1.** Click [Start] select [Settings], and select [Control Panel] from the menu. For Windows XP, click [Start], and select [Control Panel] from the menu.
- 2. Double-click the [Add or Remove Programs] icon in the Control Panel.
- 3. In the [Add/Remove] window, find and select MagicTune™so that it is highlighted.
- 4. Click [Change or Remove Programs] to remove the software.
- **5.** Select [Yes] to start removing MagicTune™.
- 6. Wait until a message box appears informing you that the software has been removed completely.



For technical support, the FAQ (frequently asked questions) or information about the software upgrade for MagicTune™, please visit our website. (http://www.samsung.com/)

# 4-4 MultiScreen

#### What is MultiScreen?



MultiScreen enables users to use the monitor by partitioning multiple sections.

# Installing the Software

- 1. Insert the installation CD into the CD-ROM drive.
- 2. Select the MultiScreen setup program.



If the pop-up screen for the software installation does not appear on the main screen, find and double-click the MultiScreen setup file on the CD-ROM.

- 3. When the Installation Wizard appears, click [Next].
- 4. Complete the remaining software installation steps according to the instructions displayed on the screen.



The software may not work properly if you do not restart the computer after the installation.

- The MultiScreen icon may not appear depending on the computer system and the product specifications.
- · If the shortcut icon does not appear, press the F5 key.

# Restrictions and Problems with the Installation (MultiScreen)

The MultiScreen installation may be affected by the graphics card, motherboard and the networking environment.

4-4 Installing the Software

# **Operating System**

#### os

- Windows 2000
- Windows XP Home Edition
- Windows XP Professional
- Windows Vista



For MultiScreen, the operating systems Windows 2000 or later is recommended.

## Hardware

- At least 32MB of memory
- · At least 60MB of free space on the hard disk drive

# **Removing the Software**

Click [Start], select [Settings]/[Control Panel], and then double-click [Add or Remove Programs].

Select MultiScreen from the program list and click the [Add/Delete] button.

# 5 Troubleshooting

# 5-1 Monitor Self-Diagnosis



- You can check if the product is working properly using the Self-Diagnosis function.
- If a blank screen is displayed and the Power LED blinks even if the product and the PC are properly connected, perform the self-diagnosis function according to the procedures below.
- 1. Turn the product and the PC off.
- 2. Separate the signal cable from the product.
- 3. Turn the product on.
- **4.** If the product is working properly, the <Check Signal Cable> message appears.

In this case, if a blank screen is displayed again, make sure that there is no problem with the PC and the connection. The product is working properly.

# 5-2 Before Requesting Service



Please check the following before requesting After-Sales service. If the problem continues, please contact your nearest Samsung Electronics Service Center.

A blank screen appears / I cannot turn the product on		
Is the power cord connected properly?	Check the connection status of the power cord.	
Is the <check cable="" signal=""> message displayed on the</check>	Check the cable connecting the PC and the product.	
screen?	If the message appears on the screen even if the cable is properly connected, recheck the input signal by pressing the /SOURCE button of the product.	
Is the <not mode="" optimum=""> message displayed on the screen?</not>	This occurs when the signal from the graphics card exceeds the maximum resolution or the maximum frequency of the product.	
	In this case, set up the appropriate resolution and the frequency for the product.	
Is a blank screen displayed and does the power LED blink at	This occurs when the power saving function is running.	
a 1 second interval?	If you click the mouse or press any key, the screen will be turned on.	
The on screen adjustment menu (OSD) does not appear.		
Did you cancel the screen adjustment?	Check if the <osd adjustment="" lock=""> function is set to Off.</osd>	
The color is weird / The picture is displayed in black and white		
Is the entire screen displayed in the same color as if viewing the screen through a cellophane paper?	Check the cable connection to the computer.	
	Reinsert the graphics card into the computer completely.	
	Check if the <color effect=""> is set to <off>.</off></color>	
Is the graphics card configured correctly?	Set up the graphics card referring to the user manual.	

5-1 Troubleshooting

The display area suddenly moves to an edge or to the center.			
Did you change the graphics card or the driver?	Please press the [AUTO] button to run the auto adjustment function.		
Did you change the resolution and frequency appropriate to the product?	Set the resolution and the frequency to the appropriate values in the graphics card		
	Refer to the (Standard Signal Mode Table)		
Is the graphics card configured correctly?	Set up the graphics card referring to the user manual.		
The pictures a	re out-of-focus.		
Did you change the resolution and the frequency appropriate to the product?	Set the resolution and the frequency to the appropriate values in the graphics card		
	Refer to the (Standard Signal Mode Table)		
The color is displayed in 16 bit (16 colors). The color has been changed after changing the graphics card.			
Did you install the device driver for the product?	Windows ME/XP/2000 : Set the color again by selecting Control Panel $\rightarrow$ Display $\rightarrow$ Settings.		
Is the graphics card configured correctly?	Configure the color again in accordance with the new graphics card driver.		
When I connect the monitor, the 'Unknown monitor, Plug	g&Play (VESA DDC) monitor found' message is displayed.		
Did you install the device driver for the product?	Install the device driver referring to the descriptions about the driver installation.		
Check if all the Plug&Play (VESA DDC) functions are supported referring to the User Manual of the graphics card.	Install the device driver referring to the descriptions about the driver installation.		
A "beep, beep" sound is hear	rd when booting the computer.		
If the beep sound is generated 3 or more times when booting u	up the computer, please request service for the computer.		
Problems rel	ated to Audio		
No sound	Ensure that the audio cable is firmly connected to both the audio-in port on your monitor and the audio-out port on your sound card.		
	Check the volume level.		
Sound level is too low.	Check the volume level.		
	If the volume is still too low after turning the control to its maximum, check the volume control on the computer sound card or software program.		

Troubleshooting 5-2

# 5-3 FAQ

FAQ!	Please try the following!
How can I change the frequency of the video signal?	You have to change the frequency of the graphics card.
	(For more information, refer to the User Manual of the computer or the graphics card.)
How can I change the resolution?	Windows XP : Change the resolution by selecting Control Panel → Appearance and Themes → Display → Settings.
	Windows ME/2000 : Change the resolution by selecting Control Panel $\rightarrow$ Display $\rightarrow$ Settings.
	(For more information, refer to the User Manual of the computer or the graphics card.)
How can I use the power saving function?	Windows XP : Configure it by selecting Control Panel → Appearance and Themes → Display → Screen Saver Setting or configure it in the BIOS Setup of the computer.  Windows ME/2000 : Configure it by selecting Control Panel → Display → Screen Saver Setting or Configure it in the BIOS Setup of the computer.
	For more information, refer to the Windows user manual for the computer.

5-3 Troubleshooting

# 6 More Information

# 6-1 Specifications

MODEL NAME		TC190	TC240
LCD Panel	Size	19 inches (48 cm)	23.6 inches (59 cm)
	Display area	376.32 mm (H) X 301.056 mm (V) / 14.8 inches (H) X 11.9 inches (V)	521.28 mm (H) X 293.22 mm (V) / 20.5 inches (H) X 11.5 inches (V)
	Pixel Pitch	0.294 mm (H) X 0.294 mm (V) / 0.012 inches (H) X 0.012 inches (V)	0.2715 mm (H) X 0.2715 mm (V) / 0.0107 inches (H) X 0.0107 inches (V)
Synchronization	Horizontal	30~81 kHz	
	Vertical	56~75 Hz	
Display Color		16.7 M	
Resolution	Optimum resolution	1280 x 1024 @ 60 Hz	1920 X 1080 @ 60 Hz(RB)
	Maximum resolution	1280 x 1024 @ 60 Hz 1920 X 1080 @ 60 Hz(RB)	
Input Signal, Terminated		RGB Analog 0.7 Vp-p $\pm$ 5 % Separate H/V sync, Composite, SOG TTL Level (V high $\geq$ 2.0 V, V low $\leq$ 0.8 V)	
Maximum Pixel Cloc	ock 135 MHz (Analog/Digital) 170 MHz (Analog)		170 MHz (Analog)
Power Supply		This product supports 100 – 240 V. Since the standard voltage may differ f country to country, please check the label on the back of the product	
Signal connectors		15pin-to-15pin D-sub cable, Detachable	
Dimensions (WxHxD) / Weight		410.7 x 385.6 x 197.0 mm / 16.2 x 15.2 x 7.8 inches / 6.45 Kg / 14.2 lbs	568.6 x 385.2 x 226.0 mm / 22.4 x 15.2 x 8.9 inches / 8.85 kg / 19.5 lbs
VESA Mounting Inte	erface	100 mm x 100 mm / 3.9 inches x 3.9 inches	
Environmental Operating		Temperature : 50°F ~ 104°F (10°C ~ 40°C)	
considerations		Humidity:10 % ~ 80 %, non-condensing	
	Storage	Temperature : -4°F ~ 113°F (-20°C ~ 45°C)	
		Humidity: 5 % ~ 95 %, non-condensing	



Class B (Information Communication equipment for residential use)

This device has been registered regarding EMI for home use (Class B). It may be used in all areas. (Class B equipment emits less electromagnetic waves than Class A equipment.)

More Information 6-1

# 6-2 Power Saving Function

This product provides a power saving function that automatically turns the screen off when the product is not used for a predetermined period of time to reduce power consumption. If the product enters power saving mode, the power LED turns to a different color to indicate that the product is in power saving mode.

When the product is in power saving mode, the power is not turned off and you can turn the screen on again by pressing any key or clicking the mouse. However, the power saving function only works when the product is connected to a computer that provides the power saving function.

STATE	NORMAL OPERATION	POWER SAVING MODE	POWER OFF(POWER- BUTTON)
Power Indicator	Blue	Blinking	Blinking
Power Consumption	TC190 : 45 watts	Less than	0 watts
	TC240 : 65 watts	2.7 watts	



If there is no power cut-off switch, the power consumption is "0" only when the power cord is disconnected.

6-2 More Information

If you have any questions or comments relating to Samsung products, please contact the SAMSUNG customer care center.

NORTH AMERICA		
U.S.A	1-800-SAMSUNG(726-7864)	http://www.samsung.com/us
CANADA	1-800-SAMSUNG(726-7864)	http://www.samsung.com/ca
MEXICO	01-800-SAMSUNG(726-7864)	http://www.samsung.com/mx
	LATIN AMERICA	
ARGENTINA	0800-333-3733	http://www.samsung.com/ar
BRAZIL	0800-124-421	http://www.samsung.com/br
	4004-0000	
CHILE	800-SAMSUNG(726-7864)	http://www.samsung.com/cl
COLOMBIA	01-8000112112	http://www.samsung.com/co
COSTA RICA	0-800-507-7267	http://www.samsung.com/latin
ECUADOR	1-800-10-7267	http://www.samsung.com/latin
EL SALVADOR	800-6225	http://www.samsung.com/latin
GUATEMALA	1-800-299-0013	http://www.samsung.com/latin
HONDURAS	800-7919267	http://www.samsung.com/latin
JAMAICA	1-800-234-7267	http://www.samsung.com/latin
NICARAGUA	00-1800-5077267	http://www.samsung.com/latin
PANAMA	800-7267	http://www.samsung.com/latin
PUERTO RICO	1-800-682-3180	http://www.samsung.com/latin
REP. DOMINICA	1-800-751-2676	http://www.samsung.com/latin
TRINIDAD & TOBAGO	1-800-SAMSUNG(726-7864)	http://www.samsung.com/latin
VENEZUELA	0-800-100-5303	http://www.samsung.com/latin
	EUROPE	
AUSTRIA	0810 - SAMSUNG(7267864,€ 0.07/min)	http://www.samsung.com/at
BELGIUM	02 201 2418	http://www.samsung.com/be (Dutch)
		http://www.samsung.com/be_fr (French)
CZECH REPUBLIC	800 - SAMSUNG (800-726786)	http://www.samsung.com/cz
	Distributor pro Českou republiku: Samsung Zrt., česká organizační složka, Oasis Florenc, Sokolovská394/17, 180 00, Praha 8	
DENMARK	8 - SAMSUNG (7267864)	http://www.samsung.com/dk
EIRE	0818 717 100	http://www.samsung.com/ie
FINLAND	30 - 6227 515	http://www.samsung.com/fi
FRANCE	01 4863 0000	http://www.samsung.com/fr
GERMANY	01805 - SAMSUNG (7267864,€ 0.14/ Min)	http://www.samsung.de

More Information 6-3

	EUROPE	
HUNGARY	06-80-SAMSUNG(726-7864)	http://www.samsung.com/hu
ITALIA	800-SAMSUNG(726-7864)	http://www.samsung.com/it
LUXEMBURG	02 261 03 710	http://www.samsung.com/lu
NETHERLANDS	0900 - SAMSUNG (0900-7267864) (€ 0,10/Min)	http://www.samsung.com/nl
NORWAY	3 - SAMSUNG (7267864)	http://www.samsung.com/no
POLAND	0 801 1SAMSUNG (172678) 022 - 607 - 93 - 33	http://www.samsung.com/pl
PORTUGAL	808 20 - SAMSUNG (7267864)	http://www.samsung.com/pt
SLOVAKIA	0800-SAMSUNG(726-7864)	http://www.samsung.com/sk
SPAIN	902 - 1 - SAMSUNG (902 172 678)	http://www.samsung.com/es
SWEDEN	0771 726 7864 (SAMSUNG)	http://www.samsung.com/se
SWITZERLAND	0848-SAMSUNG(7267864, CHF 0.08/ min)	http://www.samsung.com/ch
U.K	0845 SAMSUNG (7267864)	http://www.samsung.com/uk
	CIS	
BELARUS	810-800-500-55-500	
ESTONIA	800-7267	http://www.samsung.com/ee
LATVIA	8000-7267	http://www.samsung.com/lv
LITHUANIA	8-800-77777	http://www.samsung.com/lt
MOLDOVA	00-800-500-55-500	
KAZAKHSTAN	8-10-800-500-55-500	http://www.samsung.com/kz_ru
KYRGYZSTAN	00-800-500-55-500	
RUSSIA	8-800-555-55-55	http://www.samsung.ru
TADJIKISTAN	8-10-800-500-55-500	
UKRAINE	8-800-502-0000	http://www.samsung.com/ua
		http://www.samsung.com/ua_ru
UZBEKISTAN	8-10-800-500-55-500	http://www.samsung.com/kz_ru
	ASIA PACIFIC	
AUSTRALIA	1300 362 603	http://www.samsung.com/au
CHINA	400-810-5858	http://www.samsung.com/cn
	010-6475 1880	
HONG KONG	3698 - 4698	http://www.samsung.com/hk
		http://www.samsung.com/hk_en/
INDIA	3030 8282	http://www.samsung.com/in
	1-800-3000-8282	
INDONESI:	1800 110011	
INDONESIA	0800-112-8888	http://www.samsung.com/id
JAPAN	0120-327-527	http://www.samsung.com/jp

6-3 More Information

ASIA PACIFIC			
MALAYSIA	1800-88-9999	http://www.samsung.com/my	
NEW ZEALAND	0800 SAMSUNG (0800 726 786)	http://www.samsung.com/nz	
PHILIPPINES	1-800-10-SAMSUNG(726-7864) 1-800-3-SAMSUNG(726-7864) 1-800-8-SAMSUNG(726-7864) 02-5805777	http://www.samsung.com/ph	
SINGAPORE	1800-SAMSUNG(726-7864)	http://www.samsung.com/sg	
THAILAND	1800-29-3232, 02-689-3232	http://www.samsung.com/th	
TAIWAN	0800-329-999	http://www.samsung.com/tw	
VIETNAM	1 800 588 889	http://www.samsung.com/vn	
MIDDLE EAST & AFRICA			
SOUTH AFRICA	0860-SAMSUNG(726-7864)	http://www.samsung.com/za	
TURKEY	444 77 11	http://www.samsung.com/tr	
U.A.E	800-SAMSUNG(726-7864) 8000-4726	http://www.samsung.com/ae	

More Information 6-3



#### (Applicable in the European Union and other European countries with separate collection systems)

This marking on the product, accessories or literature indicates that the product and its electronic accessories (e.g. charger, headset, USB cable) should not be disposed of with other household waste at the end of their working life. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate these items from other types of waste and recycle them responsibly to promote the sustainable reuse of material resources.

Household users should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can take these items for environmentally safe recycling.

Business users should contact their supplier and check the terms and conditions of the purchase contract. This product and its electronic accessories should not be mixed with other commercial wastes for disposal.

6-4 More Information